

### Features

- **Weather-resistant (Type 3R)**
- **Surface-mount Design**
- **No Additional Interface Required**
- **Web Page Configuration**
- **Real-time Alarm Reporting Via Email**
- **Power Over Ethernet or Alternative 24-48 V dc Supply**
- **SIP Compatible**
- **RJ45 LAN or WAN Direct Connection**
- **Automatic Call Divert (rollover), Via Memory List**
- **Four Inputs and Two Outputs Per Phone**
- **Auto Answer**
- **Rugged Non-metallic or Aluminum Enclosure**
- **ADA Compliance Features: Braille "HELP" Label and "Call Received" LED Indicator**
- **Multicast Capable (Up to 8 Addresses)**
- **Compatible with TMA (Telephone Management Application) Software**

GAI-Tronics' RED ALERT® Hands-free VoIP Surface-mount Telephones are designed to provide direct point-to-point communication between personnel throughout a facility over an existing Internet Protocol LAN. The VoIP telephones are intended for connection to a 10/100 BaseT Ethernet and operate using power-over-Ethernet or an alternative power source. The VoIP telephone features real-time alarm reporting that enables system supervisors to monitor the phone's activity and address callers needs or maintenance issues immediately.

GAI-Tronics' RED ALERT® Hands-free VoIP Telephones' features make it ideal for use in any application requiring point-to-point communications or telephone system access. Multiple telephones can be accessed in "page" mode for one-way broadcasts, utilizing each telephone's multicast feature.

Typical installation locations include:

- **College Campuses**
- **Parking Garages**
- **Sports Arenas**
- **Business and Industrial Parks**
- **Factories**

Embedded web pages held within the VoIP telephone can be accessed over a network using a browser, such as Internet



Explorer®, to view, monitor, and change settings within the unit.

In addition to each unit's real-time email reporting capability, all telephones can be monitored via a central PC utilizing our TMA (Telephone Management Application) software. TMA will systematically poll each telephone on a pre-programmed schedule (daily, weekly, etc.) and provide a single report with a variety of available information pertaining to call activity and fault reporting of the following:

- **Configuration error**
- **Cold reset (caused by power failure)**
- **Warm reset (caused by internal command or error)**
- **Keypad error / stuck buttons**
- **Microphone / Speaker circuit fault**
- **Handset off-hook (if so equipped)**
- **Register fail**

GAI-Tronics' RED ALERT® VoIP Hands-free Telephones are housed within a non-metallic or a cast aluminum enclosure. Their bright, safety yellow color provides excellent visibility for telephone location and the rugged construction delivers a robust and weather-resistant solution for virtually any VoIP communication application.

### Specifications

#### Electrical

Network Power ..... Power-over-Ethernet, 802.3af compliant (via RJ45)  
 Local Power Requirements ..... 24-48 V dc, 6 watts (a separate, isolated power supply must be provided for each telephone)  
 Power Consumption ..... 6 watts, max.  
 Network ..... 10/100 BaseT Ethernet RJ45, Cat5 or Cat5e UTP Static IP provisioning or DHCP STUN client  
 Call Control Signaling ..... SIP (RFC3261 compliant)  
 Microphone ..... Electret

#### Inputs\*

Keypad (as applicable) ..... 3x4 matrix  
 Push Buttons (as applicable) .... Call, Emergency Auto-dial  
 Configurable inputs ..... 4

#### Outputs

Programmable Output (2) Contact Rating ..... 8 A @ 30 V ac/dc (resistive load)

#### Controls

External\* (as applicable) ..... Keypad, push-button inputs  
 Internal ..... Speaker volume, mic bias, reset switch

#### Indicators

External ..... Call received LED  
 Internal ..... Power, Heartbeat & EACT LEDs  
 Audio output ..... 90 dB SPL or greater @ 0.5 meters (@ 1kHz)  
 Codecs and audio ..... G.711 A-Law, G.711µ-Law, G.722, G.729, G.723.1 MP-MLQ, G.723.1 ACELP  
 Configuration ..... Embedded web server Configuration file download Direct serial connection Password Protection  
 Call Diversion ..... Configurable call list Numbers or URIs (max 20 entries) with comfort tones, diverts to next in list if the call fails  
 Monitoring & reporting .. Real-time monitoring/reporting via Email or proprietary Syslog application; polled monitoring and reporting via TMA software application

\* Input configuration is dependent upon model number.

#### Mechanical / Environmental

Temperature range:  
 Operating ..... -4°F to +131°F (-20°C to +55°C)  
 Storage ..... -40°C to +70°C  
 Relative humidity ..... Up to 95%, non-condensing  
 Weatherproof Rating ..... Type 3R  
 PCBA (printed circuit board assembly) ..... Conformal coated

#### Model 393-710

Enclosure construction ..... Non-metallic, safety yellow  
 Dimensions ..... 9.5 H x 8 W x 4 D inches (241.3 x 203.2 x 101.6 mm)

#### Model 393AL-710 and 394AL-712

Enclosure construction ..... Cast aluminum with safety yellow epoxy finish (Model 394AL-702 only): Braille chrome plated zinc dial pad  
 Dimensions ..... 9.5 H x 8 W x 4 D inches (241.3 x 203.2 x 101.6 mm)

#### Weight

Model 393AL-710 ..... 7.8 lbs.  
 Model 393-710 ..... 4.0 lbs.  
 Model 394AL-712 ..... 8.5 lbs.

#### Approval Standards

Compliance to Standards ..... FCC CRF 47 Part 15  
 Safety of Information Technology  
 Equipment ..... UL/CSA 60950  
 Enclosures for Electrical Equipment ..... Type 3R

#### Models

Description	Part Number
"HELP" Button, Non-metallic Enclosure	393-710
"HELP" Button, Aluminum Enclosure	393AL-710
Full Keypad, "HELP" Button, CALL Button, Aluminum Enclosure	394AL-712
TMA (Telephone Management Application) Package - VoIP	12509-044



This mark indicates successful completion of Cisco Product Compatibility testing.

